

PERSON SPECIFICATION – SUPPORT WORKER

	QUALIFICATIONS	ESSENTIAL	DESIRABLE
1	NVQ level 2 in Care (or related NVQ)	•	
2	Ability to undertake NVQ level 2 (Care)		•
	EXPERIENCE		
3	Experience of supporting or assisting people with a learning disabilities and or mental health needs with every day living skills, i.e.: personal care, emotional well-being		
4	Experience of working with others outside of the care and support service, i.e. care managers, family, advocates		
5	Experiences of assisting people with personal finance		
6	Experience of home making duties(i.e. cooking, cleaning domestic skills)		
	ABILITIES		
7	Able to communicate effectively and creatively with service users and staff, both orally and in writing Able to listen effectively		
8	Ability to provide support in line with the individual's person centered plan		
9	Ability to relate positively and confidently with service users and to work in a way that places service users at the centre of all activity and decisions relating to the service provided		
10	Ability to work effectively both in a team environment and independently, demonstration the ability to use your own imitative		

	and make decisions based on the user's wishes		
11	Able to climb stairs		
	ABILITIES		
12	Able to undertake shifts and work flexible hours over a 24 hour period, including evenings weekends and sleep ins		
13	Able to assess situations quickly and effectively and to respond in an appropriate and sensitive manner		
14	KNOWLEDGE & SKILLS		
15	An awareness of the housing and support needs facing adults with special needs		
16	An understanding of the commitment to interagency working		
17	An awareness pf welfare rights and benefits		
18	A commitment to equal opportunities and it's application in the services for people with additional support needs and an ability to be open to an individual's rights and choices and preferences		
	OTHER REQUIRMENTS		
19	Car driver Basic IT skills		